



# Newgen OmniAcquire

*Think Beyond Information Capture*

Newgen OmniAcquire is a smart multi-channel distributed capture platform which facilitates capture of critical business information from multi-function peripherals (MFPs), mobile devices, e-mails, fax, hot folders, scanners and the web.

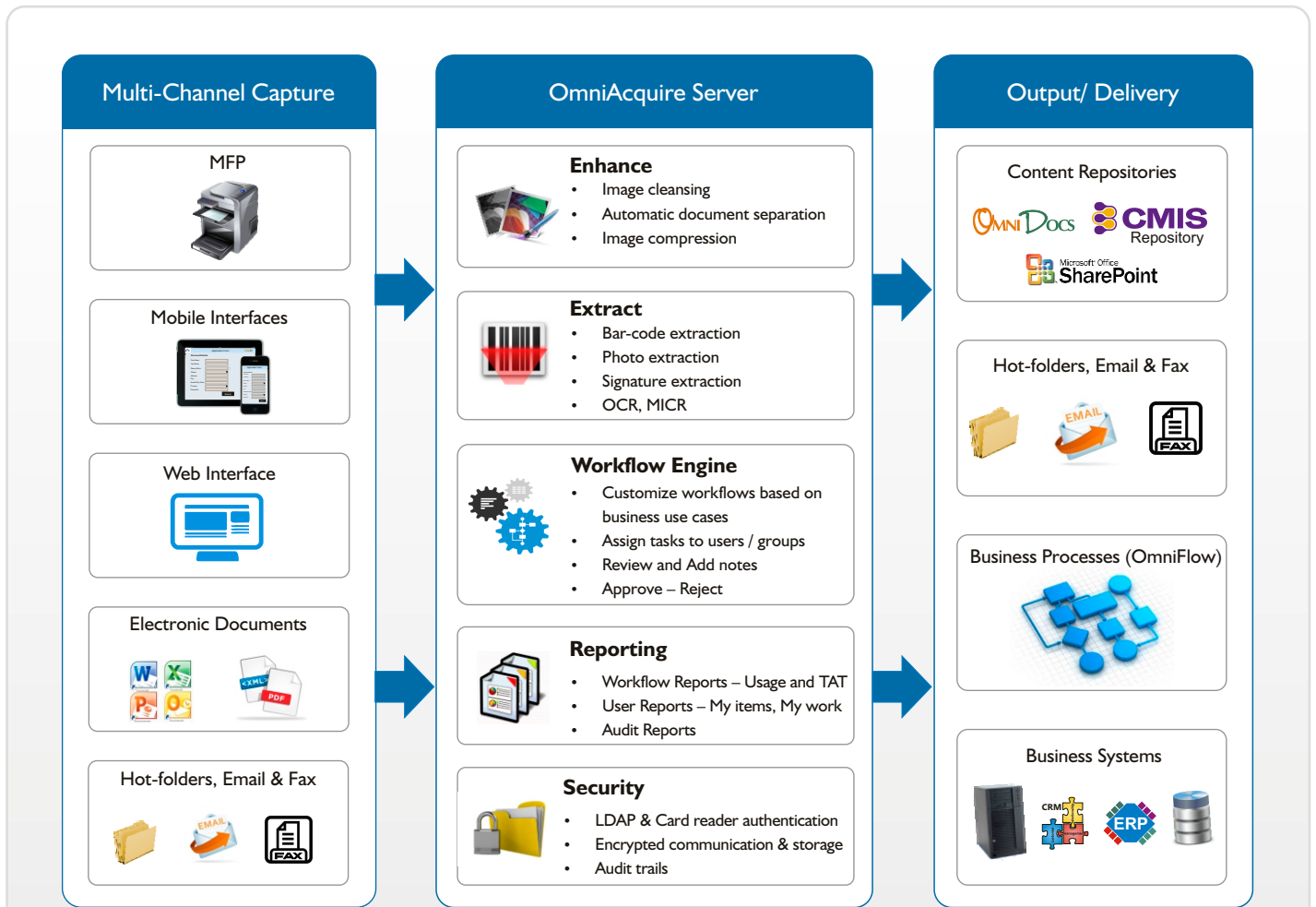
OmniAcquire offers state of the art solutions for on-demand capture at the point of service. The capture engine is flanked by one of its kind workflow capabilities that enable efficient processing of content. OmniAcquire workflows are a sequence of tasks that are associated with the capture of documents and related information. Tasks executed within OmniAcquire can be:

- Document and Information capture
- Transformation, extraction and image enhancement
- Review & Addition of Notes
- Review & Approve or Reject
- Delivery of content to multiple destinations

Newgen OmniAcquire provides organizations with flexibility to create workflows based on business use cases which need to be serviced. This facilitates customer service within the organization via improved turnaround times and accuracy of information capture.

## Newgen Value Proposition

- One of its kind flexible capture workflow capabilities
- Seamless end to end experience across a range of devices
- Award winning Mobile capture solution with advanced imaging capabilities
- Seamless integration with business process and content management platforms
- Smart integration adapters for core business systems



## Business Benefits

Newgen OmniAcquire offers benefits such as:

- **Greater business reach**  
anytime anywhere information capture and processing
- **Improved cycle times**  
through seamless point of service content capture and delivery
- **Enhanced customer experience**  
through faster Turn-Around-Time facilitated by First-Time-Right content capture capability across the enterprise
- **Ensure Standardization**  
through uniform information management policies and enforce compliance via audit trail of content capture and delivery
- **Enhanced Productivity**  
by ensuring vital information gets delivered to existing business systems in the right time
- **Improved Information Security**  
by ensuring encrypted communication and multi-level user authentication

# OmniAcquire – Solutions for the Healthcare Industry

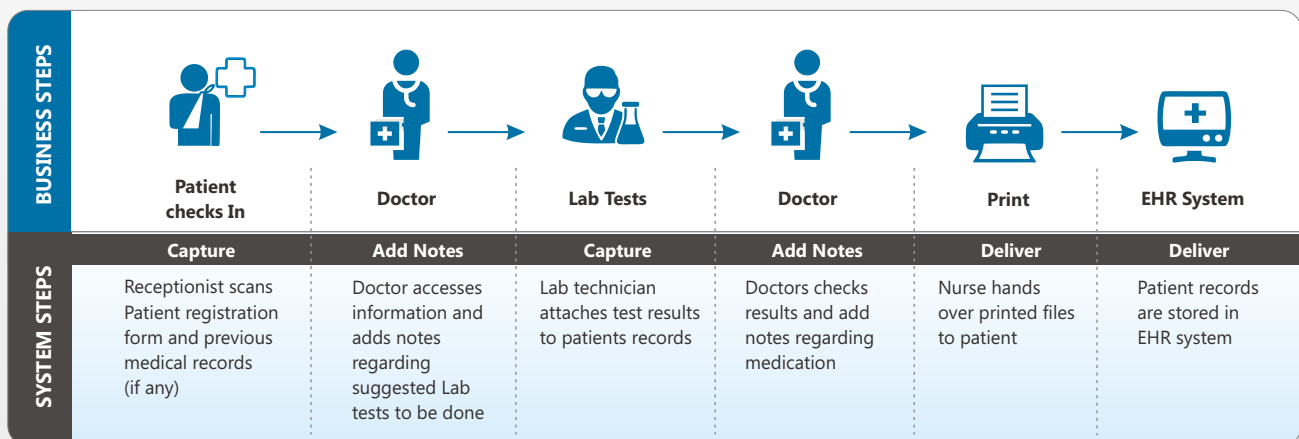
OmniAcquire enables healthcare organizations to meet government mandate by reducing paper and paper-based processes by providing a unified platform to capture and process any type of document. OmniAcquire helps healthcare organizations to streamline document-driven processes by capturing patient information, enhancing security when exchanging patient information, transforming it into actionable information and routing it to existing systems and business applications.

## Simplifying Patient On-boarding

Patient On-Boarding is a complex, document and information intensive process for Healthcare Service providers. OmniAcquire streamlines the process by ensuring effective capture and aggregating patient information.

Let's take the case of a leading integrated healthcare delivery service provider with multiple line-of-business (LoBs) comprising of hospitals, diagnostics and day care specialty facilities. Within the hospitals there are multiple clinical specialities such as Nephrology, Cardiology, Oncology, Dermatology, Obstetrics and Gynaecology.

The firm's largest medical facility has a huge volume of patients checking in daily leading to a complex and cumbersome on-boarding system. The steps below exhibit the streamlining of the Patient On-Boarding process as facilitated by OmniAcquire:



## Business Benefits



### Track

Simplifies tracking of patient files



### Identify

Facilitates the use of barcode stickers on documents to identify patients for updating records



### Consolidate

Eases storage and access with single location for all documents pertaining to a patient



### Access

Provides instant access to files/ records across departments



### Authorize

Enables access to pertinent patient information only to authorized personnel



### Compliance

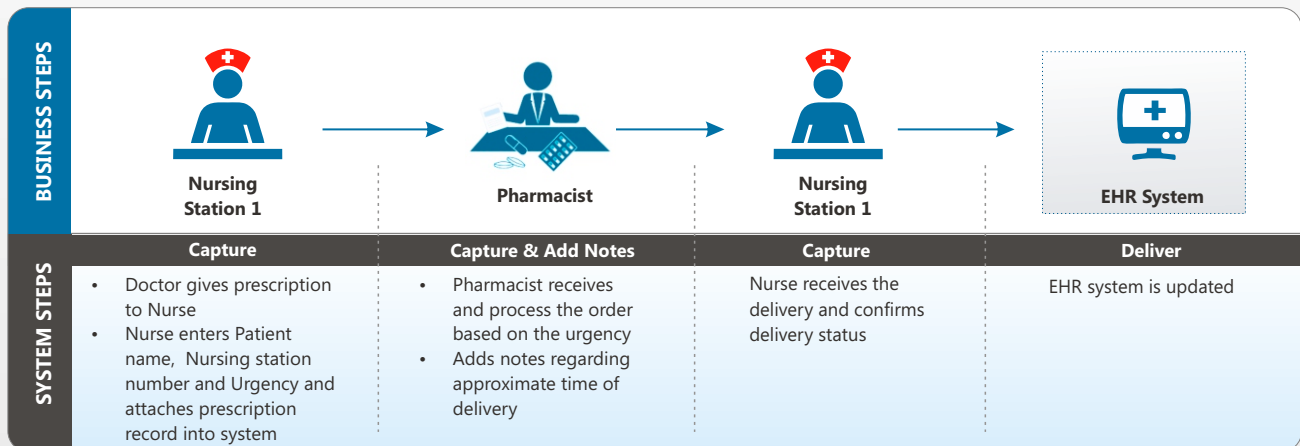
Enables routing of patient files to EHR systems based on HL7 Standard

# Automating Pharmacy Orders

Managing the Pharmacy within a large medical facility is an arduous activity. With OmniAcquire Healthcare Service providers can bring efficacy to the process of managing orders placed with the pharmacy.

Let us take the example of a big Hospital that has 500 beds. These beds are serviced by 25 nursing stations, with 20 beds to a station. Doctors prepare prescription slips when they visit patients, these slips are handed over to the nursing stations. The nursing station in turn places orders for the medicines with the Pharmacy.

The steps below exhibit the streamlining of the Automating Pharmacy Orders process as facilitated by OmniAcquire:



## Business Benefits



### Organised

Automated capture and processing of nursing station orders prevents lost orders



### Accuracy

Nursing Station No. Printed on Prescription slip ensures orders are sent to the right nursing station



### Agility

Orders reach the pharmacy station in a matter of a few seconds



### Prioritize

Pharmacy processes orders based on urgency and due date

## About Newgen

Newgen Software is a leading global provider of Business Process Management (BPM), Enterprise Content Management (ECM) Adaptive Case Management (ACM) and Customer Communication Management (CCM), with a global footprint of 1300+ installations in over 60+ countries with large, mission-critical solutions deployed at the world's leading Banks, Insurance firms, BPO's, Healthcare Organizations, Government, Telecom Companies & Shared Service Centers.

Newgen's Quality Systems are certified against ISO 9001:2008 and Information Security Standard, ISO 27001:2005. Newgen has been assessed at CMMi Level 3.

### WRITE US AT

USA & CANADA: [usa@newgensoft.com](mailto:usa@newgensoft.com)  
 INDIA: [corpmtg@newgensoft.com](mailto:corpmtg@newgensoft.com)  
 APAC: [asiapac@newgensoft.com](mailto:asiapac@newgensoft.com)  
 EMEA: [emea@newgensoft.com](mailto:emea@newgensoft.com)

### CALL US AT

USA & CANADA: +1 (202) 800 7783  
 INDIA: +91 11 40773769  
 APAC: +65 3157 6189  
 EMEA: +44 (0) 2036 514805, +973-1-619-8002

